## Congratulations to our October 2019 CORE VALUE STARS



We work as one team.



## Eric Laza, Receiving Clerk

Eric has been with the company for 27 years. He is a veteran when it comes to warehousing and treats people fairly and consistently. When he completes his own area, Eric has gone to help others on the team nearly every day. Because of his cross training, Eric can go where he is needed and is always happy to do so!



Every person matters.



**Nancy Matsumoto,** Customer Service - Credits Nancy has come to exemplify the mantra: "Every person matters". Credits are processed in a timely manner because she realizes that a delay on her part means a delay on the customers part. Because Nancy cares about our customers and Hansen, she does her research to ensure that any credits issued are deserved. Nancy truly knows that everyone matters. Thank you Nancy!



We're tenacious in fulfilling our commitments.



## Terry Gonsalves, Inventory Control Rep

Since joining Inventory Control in July of 2018, Terry has established himself as the department's dedicated cycle counter due to his product familiarity, operational experience & accuracy. Over the past year, Terry's tenacity in his cycle count regimen has improved the warehouses' overall slot integrity & quality. He's also demonstrating his can-do attitude and exceeding his commitment capacity by helping out in the Will Call Office. Terry represents Hansen with great pride and is very deserving of this recognition!

We challenge the status quo.



## Bronson Carrizosa, Warehouse Supervisor

Bronson isn't afraid to challenge the status quo. As each day brings its own obstacles, Bronson continuously strives for better results. He does well helping the team prioritize and focus on improving the Customer experience. He's quick to take action when opportunities arise and he steps in where needed to get the job done.

We continuously make our work environment and communities better.



**Shauna Lindsey,** Administrative Assistant, Foodservice Sales Shauna does an excellent job promoting an inclusive and healthy work environment. She's very observant and can easily anticipate the needs of others; taking initiative to help. Shauna is focused on continuous improvements as she offers ideas and suggestions; focusing on bettering both the internal and external Customer experience.





